

## Who we are, how we work, what we offer

### What is the Consumers Energy Cooperative (CECI)?

CECI is a member owned corporation established to provide home heating oil and to offer a burner service contract.

### When and who founded CECI?

CECI was founded in 1981 by members of the Pace University Academic Credit Union.

### Why join CECI?

- **Big savings**

Members save substantially on home heating bills. CECI's prices for fuel oil are usually at least 20 cents per gallon below the daily published retail price for #2 home heating oil as listed on NYSERDA. CECI saves by paying its bills within 10 days and providing its dealers with the logistical paperwork for them to make deliveries to our members. You pay CECI within 7 days after receiving an invoice. (The dealer's yellow ticket, left at your house after an oil delivery, is not an invoice.)

- **Great service**

Our oil suppliers are full-service dealers. Each fulfills the needs of hundreds of our members. Our size gives us leverage when advocating for our members and when seeking the best possible service. We offer a burner service contract which has provisions for off-hour emergency service. Please read the Service Contract (see our Website) for details. Certain fees do apply. We also offer a hot water burner service contract.

- **Member rebates**

CECI strives to rebate annually any excess revenue collected during its fiscal year. The account of each member in good standing is credited an amount computed using a formula that is in part proportional to the member's total oil purchases for the year.

### Commitments you make when joining

To be a member in good standing, you agree to the following terms:

- Buy a minimum of 500 gallons of fuel oil annually and buy fuel exclusively through us
- For the Budget Plan, submit the coupon and payment at the beginning of each month.
- Maintain a fuel tank deposit (minimum balance)
- Pay all invoices within 7 days of receipt (**late fees apply**)
- Keep us informed about changes that might affect your account or your oil usage

**Your annual Membership fee: \$20.00**

**Your account's Minimum Balance**

Members must **choose one** of three **payment plans**:

#### Option 1: BILL-AS-RECEIVED PLAN

**Delivery:** Either CECI estimates when deliveries should be made, or you call to schedule a delivery.

**Minimum Balance:**

Tank size	Minimum Balance
275 gallons	\$150.00
330 gallons	\$175.00
550 gallons	\$250.00
660-1000 gallons	\$350.00

**Payment:** Invoice must be paid within 7 days. No invoice is generated if you have sufficient funds on account to pay your balance due.

#### Option 2: BUDGET PLAN

**Delivery:** Either CECI estimates when deliveries should be made, or you call to schedule a delivery.

**Minimum Balance:**

Tank size	Minimum Balance
275 to 1000 gallons	\$100.00
Other	Call us

**Payment:** If deposits and prepayments do not cover the cost of deliveries, you will be invoiced, and you must pay within 7 days.

#### Option 3: PREPAY (or CASH) PLAN

**Delivery:** You schedule all deliveries, and you pay CECI five business days in advance of each delivery.

**Minimum Balance:** None

**Payment:** Fuel deliveries are scheduled only after payment has been made.

**Start here**

# Membership Application

for the Consumers Energy Cooperative  
(all information on this application is confidential.)

In order to enroll you in the cooperative, we ask you to provide us with information about you and your heating system. This information allows us to create an account for you and lets you determine how much your initial payment to us will be. **If you cannot answer any of the questions, please call us at 914-941-2288 and we will help you or return the incompletely filled out form.** We will review your application and call you if we have any questions about the information you have supplied. (If you have multiple burners, you must buy a service contract for each burner to be covered.)

**Please note: We do not offer a plan that guarantees that you will never run out of oil.** While run outs are rare, they do occur occasionally. We encourage all homeowners to learn how to read the oil gauge on their tank, and to regularly read the gauge, especially during the heating season.

The **first** step is to tell us the size of your fuel tank. If you have multiple tanks connected together, fill in the total capacity.

\_\_\_\_\_ gallons

The **second** step is to select the payment plan that best suits your needs. Your choices are the Bill-as-Received plan, the Budget plan, or the Prepay (also called Cash) plan. These plans are described in the information packet we provided. Place a **check** in the box for the payment plan you are selecting. After reviewing the terms of the service contract, **fill in the remaining blanks** for your plan with the appropriate amounts. When you mail in your application to CECI, include a check for the amount you compute as your total.

<b>Bill-as-Received plan (option 1)</b>	check here >	<input type="checkbox"/>
Membership fee	20.00	
Minimum Balance (see plan description)	_____	
Burner service contract	_____	
Hot water service contract	_____	
Total	_____	

<b>Budget plan (option 2)</b>	check here >	<input type="checkbox"/>
CECI computes the amount of my monthly payment and sends me a set of coupons.		
Membership fee	20.00	
Minimum deposit	100.00	
Burner service contract	_____	
Hot water service contract	_____	

<b>Prepay/Cash plan (option 3)</b>	check here >	<input type="checkbox"/>
Membership fee	20.00	
Minimum deposit	-0-	
Burner service contract	_____	
Hot water service contract	_____	
Total	_____	

The **third** step is to tell us a little about your present supplier and heating system.

Who delivers oil to you now? \_\_\_\_\_

What is the source of heat for your **hot water** system (circle one or more as appropriate)?

oil   gas   electric   solar   other \_\_\_\_\_

To better anticipate your oil needs, let us know how much oil you received in your last three deliveries.

Date of delivery	gallons
/ /	

Date of delivery	gallons
/ /	

Date of delivery	gallons
/ /	

(Budget plan only.) Approximately what was your total cost for fuel last year (Jan-Dec)? \_\_\_\_\_

How did you learn about CECI? \_\_\_\_\_

(continued on next page)

**Membership Application** for the Consumers Energy Cooperative (continued)  
( All information on this application is confidential. )

The **fourth** step is to tell us where you live and where your fill pipe is.

What is the address where fuel will be delivered? \_\_\_\_\_

From a nearby major road or intersection, how would a driver approach your house?  
\_\_\_\_\_

What is the name of a nearby cross street? \_\_\_\_\_

Please give us a brief description of your house: \_\_\_\_\_

Where is the tank filler pipe? \_\_\_\_\_

The **fifth** step is to tell us if you prefer to have CECI schedule oil deliveries automatically (called “automatic delivery”) or if you prefer to call us to arrange for a delivery (called “will-call”). Check one of the two boxes.

For **Automatic delivery** check here →

Under “automatic delivery” we estimate when each delivery should be scheduled, and we schedule each delivery. “Automatic delivery” does not mean that we guarantee that you will never run out of fuel. Since your actual usage of fuel is completely out of our control, we can not anticipate with complete confidence when you should receive fuel. (Not available for Prepay/Cash plan.)

For **Will-call** check here →

Under “will-call” you are solely responsible for determining when oil should be delivered, and you must submit your request to CECI far enough in advance that CECI has up to five business days to make the delivery.

The **sixth** step is to read, understand and agree to a set of legally binding conditions.

I hereby apply for membership in Consumers Energy Cooperative Inc., a cooperative owned by its members and managed by its member-elected Board of Directors. I understand that I will buy fuel oil exclusively from CECI, and that I will notify CECI in a timely manner when changes occur that might affect my consumption of fuel. I agree to abide by CECI’s bylaws, to pay the non-refundable annual membership fee, and to maintain a minimum balance in my account (as prescribed) which may be used to pay any account deficit, and to take delivery of a minimum of 500 gallons of oil per year. I further agree to pay all invoices in full within 7 days of being billed whenever my account balance falls below my Minimum Balance amount. I understand that I may be charged a late fee when I fail to pay promptly, a fee for refusing a scheduled delivery, and a fee for clearing a path to my fill pipe.

I agree that CECI shall not be held responsible for damages resulting from any previously existing problems with my heating system, regardless of when any such problems are discovered. In the event a problem develops involving any portion of my heating/cooling system(s) and there are consequential damages from such a problem, my redress will be through installers, service providers, and my own insurance, if any. Under no circumstances shall CECI be held responsible for consequential damages as a result of a failure of CECI to schedule a delivery of oil. Furthermore, I agree that CECI shall not be held liable for damages occurring in buildings that are not occupied. Where applicable, I agree to work with CECI to resolve any problems that arise, and I agree to supply proof that I have exhausted other remedies for recovering losses, and to provide CECI with any pertinent information.

If CECI commences legal action against me to recover an indebtedness to CECI, I shall be responsible for any and all costs and expenses associated with the collection of the indebtedness, including but not limited to legally permitted fees, court costs, and attorney’s fees.

When I wish to terminate my membership, I will give a termination notice to CECI in writing. I will do this in a timely fashion so that any special arrangements (such as submitting a request to have the contents of a fuel tank measured for the purposes of creating a statement needed for a house closing) can be scheduled. I can terminate my membership at any time. Following CECI’s receipt of a written termination notice, any account balance, including my Minimum Balance, will be returned to me within 30 days. Such written termination notice shall not affect any right of claim CECI has against me until any and all indebtedness owed to CECI is fully paid.

CECI has the right to terminate my membership for non-payment and/or just cause pursuant to its by-laws.

Signed: \_\_\_\_\_ Print name: \_\_\_\_\_

Comments: \_\_\_\_\_ Date: \_\_\_\_\_

Home address: \_\_\_\_\_ Home phone number: \_\_\_\_\_

Work address: \_\_\_\_\_ Work /Cell number: \_\_\_\_\_

Billing address (if different from home address): \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

**CONSUMERS ENERGY COOPERATIVE, Inc.**

280 N. Bedford Road, Suite 308

Mt. Kisco, NY 10549

**[www.cecioil.com](http://www.cecioil.com)**

**TO:**

***JOIN NOW AND START SAVING***

*Complete both sides of the application and mail to:*

***CONSUMERS ENERGY COOPERATIVE, INC.***

***280 N. Bedford Road, Suite 308***

***Mt. Kisco, NY 10549***

***914-941-2288***

***[www.cecioil.com](http://www.cecioil.com)***